

Premium Partner Support

Designed for Business

All businesses running a network understand the importance of having reliable ongoing computer support.

iAssist has an expert team of Microsoft Certified Technicians, MYOB Certified Consultant and MYOB trained Bookkeepers providing you with on-call computer support to businesses within Rockhampton, Gracemere, Parkhurst, and Cap Coast areas. We are proud to provide a simple and cost effective solution for computer support. We offer prepaid blocks of hours at a reduced price that provide maximum flexibility and can be used for phone, remote and onsite support. What's more, you are guaranteed priority onsite response time as a Premium Partner.

A major benefit of our Premium Partner Support is that the purchased hours do not expire. By simply using the hours as required, you will avoid running up your IT costs unnecessarily. As an iAssist Customer, you are assigned an account within our Service Assistance Manager (SAM). SAM is our online tracking system that will track your hardware, software, service calls, billing and more.

Outsource your computer support with iAssist today and watch your business benefit from Premium Partner Support.

MYOB

Certified Consultant

Microsoft
CERTIFIED
Professional

Call (07) 4926 1299

Fax (07) 4926 1233

PPS

Premium Partner Support



- Reduced Service Costs
- Faster Response Times
- Free pick up and delivery*
- Online service tracking
- After Hours Support*₂
- Remote and on-site support
- Remote Monitoring

On a healthy business network you can tick all of the following.

- Connects to the internet
- Receives Emails
- Has a working firewall
- Antivirus is up to date
- Can locate files easily
- Windows updates are current
- Print without problems
- Has no more than 5 items in the right hand bottom corner (system Tray) of your screen
- Have confirmed working backups**

<http://sam.iassist.com.au>

iAssist
3/72 High Street
Rockhampton Qld 4700
Phone (07) 4922 1699 Fax (07) 4926 1233

* Rockhampton area ONLY. Unless by special arrangement

*₂ Additional fees apply

